

## **Donation Agreement and Terms of Service**

***Inspiring stories start with people like you!*** Thank you for considering joining the community of Code Savanna donors. We're building a movement of people who believe that access to technology education & employment should be a basic human right. Before proceeding with your donation, we kindly ask you to review the following terms and conditions carefully.

### **1. Organizational Registration and Compliance:**

- Code Savanna is a formally registered non-governmental organization (NGO) under the laws of Zambia, operating in compliance with the NGO Act and other relevant regulations.
- The Organization affirms its commitment to comply with all applicable laws and regulations governing NGOs and charitable organizations in Zambia.

### **2. Donation Usage and Restrictions:**

- Donors may specify if they wish their donation to be used for a particular project or program. While Code Savanna will make every effort to honor such requests, donors acknowledge that circumstances may arise where a reallocation of funds is necessary. In such cases, donors will be duly notified.
- Code Savanna is committed to transparency regarding administrative costs. A reasonable percentage of donations may be allocated for administrative overheads, ensuring effective management and operation of the Organization's programs.
- The Organization reserves the right to refuse donations that come with conditions or restrictions conflicting with its mission, values, or Zambian laws.

### **3. Donor Rights and Protections:**

- Code Savanna guarantees strict confidentiality of donor information and will not disclose personal details to third parties without explicit consent, except as required by law.
- Donors have the right to request information about how their donation has been utilized. Code Savanna will endeavor to provide such information within a reasonable timeframe.
- Feedback from donors regarding Code Savanna's activities and initiatives is encouraged and welcomed. The Organization values donor input and strives to continuously improve its programs.

### **4. Financial Transparency and Accountability:**

- Code Savanna undergoes regular financial audits, both internal and external, per Zambian best practices for non-profit organizations.
- Annual reports summarizing the Organization's activities and financial statements are made available to the public and accessible to donors upon request.

### **5. Dispute Resolution:**

- While the Governing Law clause mentions the courts of Zambia, Code Savanna encourages mediation or amicable resolution of disputes before resorting to formal legal proceedings. This approach promotes cost-effectiveness and preserves relationships.

By proceeding with your donation to Code Savanna, you acknowledge that you have read, understood, and agreed to abide by the terms and conditions outlined in this document. Your support is greatly appreciated and will contribute to the advancement of our mission in promoting socio-economic development in Zambia.

For inquiries or further information, please contact [donations@codesavanna.org](mailto:donations@codesavanna.org)

Thank you for your generosity and support.